

## Contact

0376231088 (Work)  
kesava11@gmail.com

[www.linkedin.com/in/kesavaraman](http://www.linkedin.com/in/kesavaraman)  
(LinkedIn)  
[www.rynet.com.my](http://www.rynet.com.my) (Company)  
[www.zend.com](http://www.zend.com) (Company)

## Top Skills

Testing  
Problem Solving  
ITIL

## Languages

Malay  
Tamil  
Malayalam

## Certifications

ITIL v3 Foundations

# Kesava Kumar

General Manager at Rynet Malaysia Sdn. Bhd.  
Selangor, Malaysia

## Summary

An experienced IS/IT personnel, who has been in the industry for 13 years now, he offer the benefits in terms of experience, knowledge and know-how in different IS/IT systems and platforms. Professional experiences were focused in the IT sector, spanning across various business firms such as Logistics and Manufacturing business, IT Solutions and Products and Oil & Gas Industry operations and Professional Certifications training. Possesses a broad technical and IT service management background ranging from infrastructure support to professional delivery services based on the specific interest of the business. A results oriented personality and a management level trained professional who works across multiple ranks of community and culture, to ensure business continuity and service delivery in the ever evolving Information Technology and Systems Integration platform.

---

## Experience

Rynet Malaysia Sdn. Bhd. (899837-K)

General Manager

April 2012 - Present

Phileo Damansara 1, Petaling Jaya

Responsible for building an effective business development, support, sales and marketing organization including planning, implementation and development of a team to support Rynet's business in Malaysia

IVIS Group

Regional Support Manager

September 2011 - January 2012 (5 months)

Technology Park Malaysia

To lead the Support team and function from an operational and execution perspective and provide strategic advice to IVIS local and global teams in order to provide innovative solutions to support issues.

## Shell

Service Delivery Manager - Shell Global Application Delivery for Upstream, Projects & Technology

March 2010 - September 2011 (1 year 7 months)

Performing delivery role for a managed services contract of Global Application Delivery/Deployment across portfolio's in UI, UA and P&T.

## Shell

Exploration & Production Software Delivery Consultant

2009 - December 2009 (1 year)

Application delivery consultant servicing all levels stakeholders in Shell International E&P (Upstream) for Windows environment.

Scripting services and deployment of scripted GI based application for all Line's of Businesses in Shell Upstream area.

## Logica

Systems Administrator

December 2006 - January 2009 (2 years 2 months)

integration, project management, client management, hardware installation, vendor management, training & development

## Vesuvius KSR

IS Coordinator

2004 - 2006 (3 years)

Trainer, hardware & software support, Capex budgeting, systems integration, network support/installation/upgrading

## Ivoli Sdn Bhd

Support Engineer

2002 - 2004 (3 years)

Technical documentation, network support, software support, training, testing (UAT lead)

---

## Education

Inti College Subang Jaya

Bachelor of Arts, Business in IT · (1998 - 2002)

Sekolah Menengah Raja Mahadi

SPM, Science stream · (1995 - 1997)

